

PLANO DE ENSINO

CURSO:	Mestrado em Administração
DISCIPLINA:	Teoria de Marketing
CARGA HORÁRIA:	30 horas
DOCENTE:	
EMENTA:	Bases conceituais do marketing no contexto das organizações, sua taxonomia e morfologia. Estruturação do Marketing comercial e social. Condicionantes, estruturas, estratégias e resultados de Marketing.
BIBLIOGRAFIA:	
Bibliografia Básica:	<ol style="list-style-type: none">1. AJZEN, I. FISHBEIN, M. Belief, attitude, intention and behavior: an introduction to theory and research. Reading, MA: Addison-Wesley, 1975.2. BAKER, M.; SAREN, M. Marketing Theory: A student text. Thousand Oaks: Sage Publications, 2016.3. CHURCHILL, G. A. A paradigm for developing better measures of marketing constructs. Journal of Marketing Research, 16(1), 64-73, 1979.4. GILAL, F., PAUL, J., GILAL, N., & GILAL, R. The role of organismic integration theory in marketing science: A systematic review and research agenda. European Management Journal, 2021.5. HADJIKHANI, A.; LAPLACA, P. Development of B2B marketing theory. Industrial Marketing Management, v. 42, n. 3, p. 294-305, 2013.
Bibliografia Complementar:	<ol style="list-style-type: none">6. HAMAMAH, A., AL-HAIMI, B., & TAJURI, W. Navigating the marketing landscape: Artificial intelligence and big data role in digital marketing. International Journal of Academic Research in Business and Social Sciences, 2024.7. HAMIZAR, A., YAMAN, A., & HOLLE, M. Theoretical exploration of data-driven decision-making in digital marketing. International Journal of Economic Integration and Regional Competitiveness, 2024.8. HILL, R. P., & LANGAN, R. Handbook of research on marketing and corporate social responsibility. Edward Elgar Publishing, 2014.9. HOECKESFELD, L., SARQUIS, A., URDAN, A., & COHEN, E. Contemporary marketing practices approaches in the professional services industry in Brazil. Revista Pensamento Contemporâneo em Administração, 2020.

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20. SAURA, J. Using data sciences in digital marketing: Framework, methods, and performance metrics. *Journal of Innovation & Knowledge*, 2013.
21. SAURA, J., RIBEIRO-SORIANO, D., & PALACIOS-MARQUÉS, D. Setting B2B digital marketing in artificial intelligence-based CRMs: A review and directions for future research. *Industrial Marketing Management*, 98, 161-178, 2021.
22. SHETH, J. N., GARDNER, D. M., & GARRETT, D. E. **Marketing theory: Evolution and evaluation.** John Wiley & Sons, 1988.
23. SHETH, J., & USLAY, C. Implications of the revised definition of marketing: From exchange to value creation. *Journal of Public Policy & Marketing*, 26(2), 302-307, 2007.
24. SHIU, E. **Research handbook of innovation and creativity for marketing management.** Edward Elgar Publishing, 2017.
25. ZALTMAN, G., LESMasters, K., & HEFFRING, M. **Theory construction in marketing: Some thoughts on thinking.** John Wiley & Sons, 1982.